

# Source Add-On

Effective Date: August 1, 2025

## Overview

Sumo Logic's Professional Services Source Add-On package is designed for Customers seeking assistance with the ingestion of log or metrics sources, as set forth below. This package can be purchased standalone or in combination with other Sumo Logic Professional Services packages.

## Activities

Sumo Logic shall assist Customer with the following configuration and deployment activities, using an iterative approach that leverages Sumo Logic's best practices and techniques:

Topic	Sumo Logic Activities
Discovery and Design	<ul style="list-style-type: none"><li>Conduct discovery and design, with Customer providing specific sources for ingestion.</li></ul>
Technical Onboarding	<ul style="list-style-type: none"><li>Sumo Logic shall assist the customer with the ingestion of up to a total of five (5) logs or metrics sources.</li><li>Sumo Logic shall assist with the source category metadata design configuration of up to a total of five (5) logs or sources</li><li>Sumo Logic shall assist with the partition configuration for each new source up to a total of five (5) logs or metrics sources</li></ul>
Knowledge Transfer	<ul style="list-style-type: none"><li>Conduct knowledge transfer to review sources ingested.</li></ul>

## Assumptions

Customer shall provide timely access to Customer personnel required for Sumo Logic to perform its obligations hereunder (including subject matter experts familiar with security, compliance, and operational requirements of Customer).

- In a timely manner, Customer shall provide a list of sources to be ingested.
- Sumo Logic shall not access and/or perform configuration work within Customer's non-Sumo Logic environments and/or systems.
- Design and configuration guidance for onboarding additional data sources is included within scope. The Customer is responsible for implementing and deploying new Collectors or data source configurations based on guidance provided during working sessions.
- Professional Services shall be performed on a remote basis.

