

## Sumo Logic Professional Services

# Assessment Service

### Overview

The Sumo Logic Assessment Service (“Assessment”) is designed to perform an in-depth review of a Customer’s Sumo Logic environment to identify potential configuration improvements and underutilized capabilities of the platform.

### Activities

Sumo Logic will work with Customer to assess Customer’s Sumo Logic environment. At the end of the engagement, Sumo Logic will provide the Customer with a report detailing recommended improvements and potential gaps in supporting Customer business priorities, such as service level objectives, security posture, and compliance requirements.

- Conduct an Assessment working session with key Customer stakeholders to discuss and gather information about Customer’s Sumo Logic environment and how it is currently being used.
- Perform an in-depth review of the design and deployment of the Sumo Logic environment and assess against recommended best practices.
- Prepare detailed Assessment report, including recommended areas of improvement and a list of potential underutilized capabilities of the Sumo Logic platform.
- Conduct an Assessment review session with key Customer stakeholders to review findings and recommendations contained within the Assessment report.

### Assumptions

- Assessment will be conducted on one Sumo Logic Organization (“Sumo Org”).
- The Sumo Logic environment has been previously configured and deployed.
- Customer will provide timely access to Customer personnel required for Sumo Logic to perform its obligations hereunder (including subject matter experts familiar with security, compliance, and operational requirements of Customer).
- Key Customer stakeholders will attend the Assessment working session and the Assessment review session.
- Customer will provide Sumo Logic project resources with access to Customer’s Sumo Logic environment.
- Sumo Logic will not perform design or configuration work, or implementation of recommendations.
- Assessment is designed to be completed within a one (1) to two (2) week period.
- Professional Services will be performed exclusively on a remote basis.

